



Training and Development Coach £18,000 - £26,000

Working hours are 9:00 – 5:30pm, Monday to Friday

Rapid Travel Group is a privately owned and operated Travel company based nr Grimsby. Rapid is a market leader in personally managing customers travel and specifications, to include business accommodation and travel requirements both nationally and internationally.

We are a young passionate team who believes in excellence with a friendly “can always do with pleasure” attitude. Offering bespoke, travel assistant service across all industry sectors.

Roles and responsibilities

The Training and Development Coach will have a responsibility to improve and maintain high levels of service throughout Rapid.

The role includes delivering and creating training programmes across most departments’ particularly Travel Advisors and sales and management, whilst measuring the effectiveness of this training and monitoring on an individual employee basis.

The role in detail

- Design, deliver and evaluate training programmes specific to each department
- Coaching employees
- On boarding of new starters
- Supporting line managers with ongoing development including probationary reviews coaching and ongoing training, ensuring all employees have personal development plans
- Reviewing, revising and updating learning and development material to ensure every department always offers the highest standards with initiatives that are credible and in line with business objectives
- Work in a matrix style, liaising closely with all employees to build rapport and develop their roles and the programmes and ultimately share best practice training
- Application of innovative thinking when designing new materials

- Becoming an ambassador of our principles through training
- Facilitating apprenticeships

Skills required

- Demonstrate experience in helping others to develop
- Self-starter with a 'can do' attitude
- Organisational skills, being able to prioritise own time and be self-motivated
- A strong facilitator with an engaging, interactive and flexible style delivery
- Experience of creating training programmes
- Passion for delivering highly engaging training and development experiences
- Success of achieving and exceeding challenges both personally and through others

Desirable requirements

- Coaching qualification or equivalent

Company Benefits

- A day off for your Birthday
- Pension scheme
- Training & Coaching
- A happy and motivated work environment
- Team building days out
- EAP and Employee wellbeing

If you feel you are suitable for this role, please send your CV and covering letter to rachael@rapidtravelgroup.com. Please put the job role you are applying for in the subject box.